

Texas Physical Therapy Specialists, PC

Central Billing Office

8930 Four Winds Drive, Ste. 109 • San Antonio, TX 78239 • www.texpts.com
Phone: (888) 590-4002 • Fax: (210) 590-4585

Patient Financial Responsibilities

Thank you for choosing Texas Physical Therapy Specialists, (TexPTS). We consider it a privilege that you've chosen to see a TexPTS physical therapist. From the moment you walk in the door until the time we regrettably have to say our goodbyes, we are committed to providing you with AmaZing! service throughout your experience with us.

To help keep health care costs to a minimum, we have established a patient financial responsibility policy. Please help us in the following ways:

INSURANCE

We need accurate information about your insurance. Therefore, please have your current insurance card with you at all times, as well as a photo ID such as a driver's license, military ID, or government issued ID. Please report any changes to your insurance coverage, demographics, etc. to your clinic's Director of First Impressions (DOFI).

The DOFI will verify your benefits and eligibility with your insurance company. All benefits are subject to medical necessity and do not represent a guarantee of payment by your insurance company but is a summary of information.

CO-PAYS

We are required by our insurance contracts to collect all co-pay amounts at the time of service. We accept cash, check, Visa, and MasterCard.

COINSURANCE

Coinsurance is an estimated percentage of an eligible expense that you are required to pay for a covered service. Coinsurances can be paid at time of service.

DEDUCTIBLES

If you have not met your deductible we will estimate the expected insurance payment for your visit and request that amount, this is an estimate only and you may receive a statement with additional balances after your visit.

SELF-PAY PATIENTS

We are delighted to extend a 25% cash courtesy to patients electing to self-pay at the time of service. Payment arrangements can be made by speaking with your DOFI at your initial visit.

STATEMENTS

Statements are sent monthly to the address provided. In the event of default, you will be referred to an outside agency for purposes of collection of unpaid balance.